



November 9, 2020

Dear Jubilee Families,

I'm reaching out to you personally regarding the new changes to our COVID-19 safety protocols. While I'm sure many of you saw the update last week when it was announced in our monthly e-newsletter, no doubt you have questions. Today, I am hosting a special edition of Jubilee Radio from 12:30 to 1:30 on the protocols and holiday planning. Please join us for this important conversation.

Please know that the changes we have made to our safety protocols, including suspending indoor visits, have not been made lightly. We are closely watching the number of COVID-19 cases increase locally and nationally. We are making decisions with the health and safety of the people we support and our staff at the forefront. You may be interested in this [visual representation](#) of how the virus can spread indoors as well.

Our safety measures have worked to keep cases low in our community, however our Jubilee community is especially vulnerable to complications from the virus. Even with stringent precautions, to date, Jubilee has had 21 confirmed COVID-19 cases, including 14 staff members and 7 people we support. Most of these cases were diagnosed in April, with only four new cases since early May. Currently, we have one positive diagnosis and that person is asymptomatic and isolating. As always, it's Jubilee's policy to take action and notify you immediately of any risk of exposure impacting you or your loved one.

We know the holidays will look very different this year, but we are committed to making happy memories together, just as we always do. We are planning special virtual gathering for Thanksgiving, Chanukah, and Christmas. We have also purchased heaters to make outdoor visits more comfortable for all.

Thank you for your partnership and your trust as the pandemic continues. This winter will be a challenge, but I am confident that if every member of our community adheres to our safety precautions, we will safely navigate this time together.

I look forward to talking with you today at 12:30.

With gratitude,

Steve Keener

Executive Director