

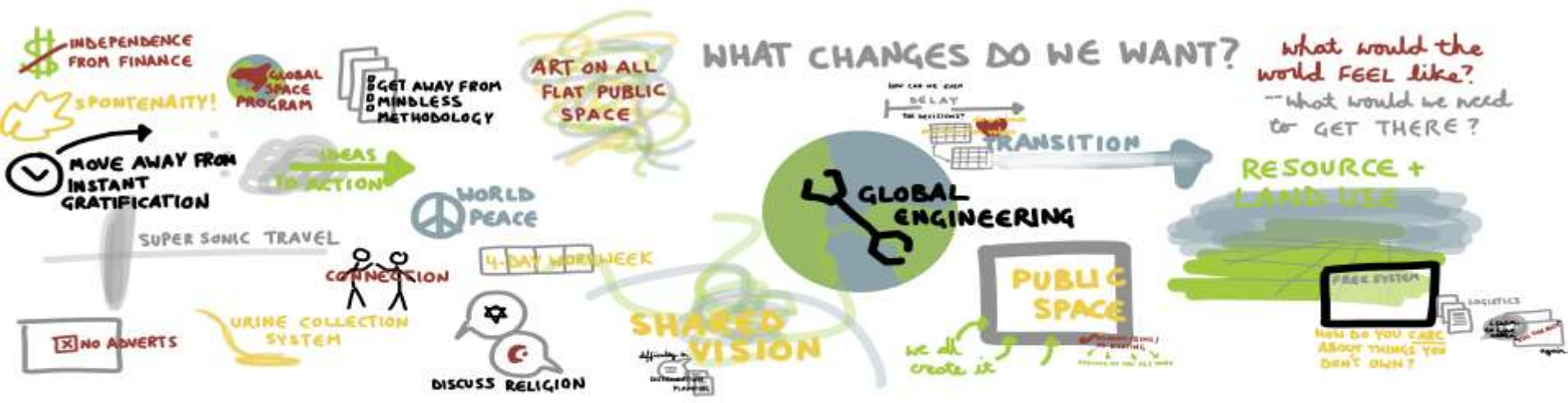


**MARYLAND DEPARTMENT OF HEALTH**  
Developmental Disabilities Administration

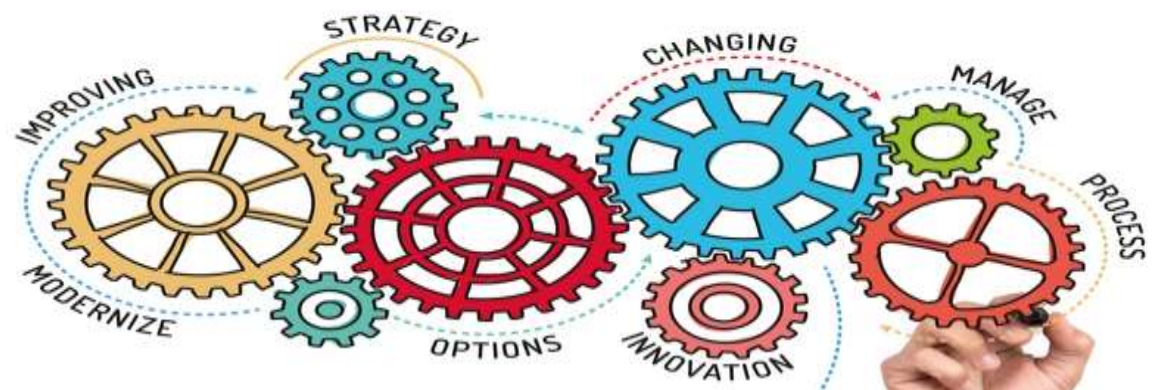
# **Moving Forward in Making Our Community Strong**

**Bernard Simons, Deputy Secretary**

**December 1, 2017**



# TRANSFORMATION



Business Transformation

# Transformation

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**WHY** - We have been listening to what people with developmental disabilities want their lives to look like and have created support services that **we believe** will assist in achieving their personal vision to a good life

**HOW** - By changing our current service descriptions, adding new services, transforming current practices, policies and the funding process to create a flexible, person-centered, family-oriented system

**WHAT** - People will have full lives in the communities of their choice where they are included, participate and are active citizens.

# *New and Enhance Services*

- **Family Supports Waiver- February 2018**
  - Family and Peer Mentoring Supports
  - Family Caregiver Training and Empowerment Services
  - Participant Education, Training and Advocacy Supports
  - Housing Support Services
- **Community Supports Waiver - February 2018**
  - Nursing Consultation
  - Nursing Case Management and Delegation Services
  - Nursing Health Case Management
- **Community Pathways Waiver Renewal - July 2018**
  - Includes all services in the two (2) new waivers plus best practices and stakeholder input generated throughout the past two (2) years
  - Remote Monitoring
  - Supported Living
- **New rates to support individualized services**



# New and Enhance Services

## ➤ State Transition Plan (STP)

- Heightened Scrutiny and Validation process - Jan. 2018
- Provider Transition Plan implementation & oversight - Summer 2018
- Technical Assistance - Ongoing
- Compliance - March 17, 2022



## ➤ Council on Quality and Leadership (CQL) Network Accreditation

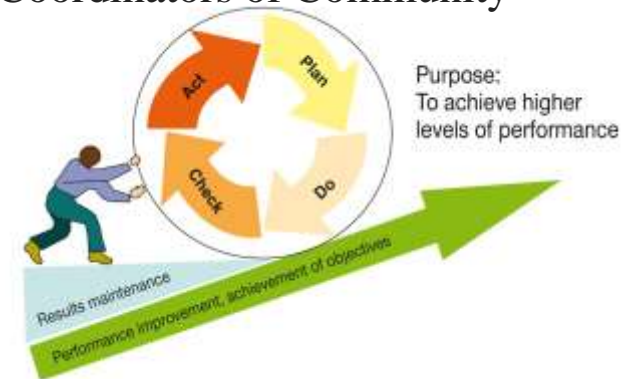
- Work with CQL staff to start the accreditation process - Spring 2018
- Provide Personal Outcomes Measures<sup>®</sup> training to the Coordinators of Community Services - Feb. 2018

## ➤ LTSS Implementation

- Release July 1, 2018
- Release July 2, 2019

## ➤ Quality Improvement Organization (QIO)

- A group of health quality experts, clinicians, and people with disabilities organized to improve the quality of care delivered to people - Summer 2018





# Partnerships

Division of Rehabilitation Services (DORS)

Maryland State Department of Education (MSDE)

Maryland Department of Disabilities (MDOD)

Department of Human Services (DHS)

Employment First State Leadership Mentoring Program (EFSLMP)

Office of Disability Employment Policy (ODEP)

The National Leadership Consortium on Developmental Disabilities at the University of Delaware

Institute for Community Inclusion at the University of Massachusetts Boston



# New Achievements

- **Family Supports Waiver approved by CMS**
- **Rate Study Completed**
- **200 hours of Technical Assistance from ODEP/EFSLMP**
  - Capacity Building in Effective Practice
  - Provider Transformation
  - Executive leadership development and Board of Directors engagement
- **Increased Self Direction from 320 to 760 people in services**
- **Increased our interaction and collaboration with people in services, families and providers as we transition and enhance our services**





- **Implement the new Person-Centered Planning Process**
- **Raising capacity at the DDA regional offices to provide technical assistance to providers around issues related to:**
  - Waiver changes and new service delivery
  - CMS Community Setting Final Rule compliance
  - Transformation strategies
  - Employment First
- **Supporting providers in building capacity and supporting organizational transformation**
- **Improving school transition strategies through partnership and collaboration with our other state partners (DLLR, DORS, BHA, MDOD, MSDE) to create a system that is easy for students and families to navigate**
- **Community of Practice**
  - Supporting Families
  - Employment







- Test the Proposed Eligibility Definition
- Open up the Statute
- Create Policies and Procedures
- Create Regional Human Rights Committees
- Focus on performance standards to meet the Waiver Assurances
- Focus on Capacity Building
- Update Regulations for all 3 Waivers



**PERFORMANCE**



# Timeline

