



June 18, 2020

Dear Jubilee Community,

As Montgomery County plans to enter Phase 2 this Friday, I am sharing important changes to our protocols, which continue to emphasize safety while also creating more opportunities for the people we support to see their loved ones. I know how hard it is to remain vigilant against an invisible enemy while others around us enjoy greater freedoms; but the people we support and many of our valued staff are at an increased risk from the COVID-19 coronavirus. People with disabilities and people with underlying health conditions are getting infected at higher rates and dying from the virus at dramatically higher rates. The updates to our protocols are included below this message, and they are also [posted on our website](#) in full.

The commitment to safety from every single member of our community is paying off. We have had no new cases since early May, and we need to keep up the hard work to keep the virus away from the Jubilee community. Keep wearing masks, washing hands, social distancing and abiding by our protocols to keep everyone safe. It gives me great pleasure to share with you that the one person we support who was in the hospital has been moved to a rehab facility, and he now tests negative for the coronavirus. He has a long road ahead of him, but these are very positive steps in the right direction on his road to recovery.

As we all know, the coronavirus is not the only ill gripping our nation. I previously shared with you my initial reaction to the racial injustice and protests nationwide. Since then, I have had an opportunity to listen and learn from many of you about how you have been impacted by racism. That was but a first step in our effort to be part of the change that is so desperately needed. It was gratifying to hear that Jubilee has long been considered a safe place to work together, and we will build on that to do even better. We are taking the following two actions now: We are bringing in an anti-racism consultant to facilitate multi-racial group discussions among our staff, and also families, board members, and people we support. And we are also forming a Jubilee Racial Justice Advisory Group that will be able to make recommendations to Jubilee leadership. It is our goal and expectation that the recommendations that come out of these groups will help us take concrete steps on our journey to be a more just community. Details on how to participate in these groups will be coming soon.

I thank you for your trust, and my door is always open. These are turbulent times we are living through, but I have no doubt that together we will come through it safely and stronger than ever.

With gratitude,

Steve Keener



Updates to Jubilee Protocols as of June 17, 2020

- Contact-free restaurant carryout and delivery is acceptable.
- People who live by themselves and are receiving remote supports only may follow the Montgomery County guidelines and are encouraged to discuss the possible risks with a DSP, trusted family member, or advocate before making the decision to go out into the community.

Visits UPDATED

- Outside visits in groups of 10 or less are allowed, provided everyone wears masks and keeps a distance of 6 feet or more. If someone is unable or chooses not to wear a mask, a distance of 12 feet or more should be maintained.
- Outdoor picnics of 10 or less people may occur provided everyone from different households maintains a distance of 12 feet or more.
- An indoor visit may be permitted providing the visitor has quarantined for at least 14 days prior to the visit.
- If the visitor would like to go to two different Jubilee locations, they must quarantine for 14 days between locations.
- “Quarantining” here means that the visitor and everyone the visitor lives with have no contact with people outside their household except shopping and outdoor activities where masks are worn, and social distancing is strictly observed.
- Before an indoor visit, visitors must submit a form answering a series of questions to enable Jubilee to determine their level of risk to the home. Written approval from a Jubilee director is required before an indoor visit.
- Only two visitors from the same household may visit at a time. Indoor visits should be limited to one hour and scheduled to not happen during mealtimes or times when visitors from other households are there.
- Visitors will have their temperature taken at the door and, if fever free, go straight to the bathroom to wash their hands. Visitors with a temperature above 98.6 degrees will not be allowed to visit. Visitors are expected to wear a mask and maintain a 6-foot distance while in the home. Visitors will be asked to stay in living room and not go into other parts of the home except the bathroom if needed.
- People Jubilee supports may visit their family and return to Jubilee services provided the family has been quarantined for 14 days prior to the visit and the visit itself is in quarantine, or if the visit concludes with a 14-day quarantine.